A user on the Internet today is facing a huge information overload. Current information management methods therefore provide filtering, recommendation, aggregation and ranking. In this paradigm, the user is provided with information supposed to accord to his own preferences and tastes or which is selected by popularity. By narrowing e.g. a search result in this way, it thus does not reflect the immense diversity of opinions and viewpoints expressed on the Web. This affects the quality of the information services offered, yet hampers serendipity and truly free access to all information. Cultural, social, geographical and many other forms of diversity are crucial to be leveraged to enable creative and innovative collaboration. RENDER will address these limitations through research and technology by which information can be accessed, shared and used over the Web in a fundamentally different manner than it is the case today, truly enabling communication and collaboration across the borders of social, cultural and professional communities and supporting one of the credos of European society: "United in diversity"!

**Infrastructure** to store and access information

**Techniques** to identify, represent and make sense out of diversity

**Diversity-minded paradigms** for information consumption

**Outcomes**

- **Datasets**
- **Diversity mining services for text**
- **Diversity processing and representation techniques**
- **Scalable data management infrastructure**
- **Diversity-aware tools and case study prototypes**

**Impact**

- **Drupal-plugin** that widens journalistic writers' access to a diverse pool of resources
- **Telefónica**
  - Customer management support in global enterprises, detecting emerging trends and brand reputation changes
- **Wikipedia tools** for identifying biased editors and articles
- **Browser extension** accessing news sources representing different viewpoints

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